# Sucralfate Tablets, USP, 1 gram Class II - Retail-Level Recall CUSTOMER CARE TALK TRACK

**Background Information:** NCQA made an update to their standard requesting communication be sent to members and prescribers affected by any recall classified as a Class II by the FDA except for wholesale level recalls. Communication is being sent to members and prescribers of NCQA delegated clients to inform them of the limited recall. **The manufacturer is not requiring any action on the part of consumers for these recalls.**

**This recall affects:**

|  |  |  |
| --- | --- | --- |
| **Product** | **NDC** | **Lot # / Exp. Date** |
| Sucralfate Tablets, USP, 1 gram (100 count bottle) | 29033-0003-01 | All lots within expiry |
| Sucralfate Tablets, USP, 1 gram (500 count bottle) | 29033-0003-05 |

**Customer Care Talk Track:**

\*\* Please ensure to disposition all recall calls to code “**1116**” \*\*

|  |  |  |
| --- | --- | --- |
| **Q#** | **Question** | **Answer** |
| **1** | **Why did I receive a recall notice?** | Our records indicate that you may have recently received a prescription for a product affected by a limited recall from your retail pharmacy.  For more information, call the manufacturer listed on the letter or visit their website. You may also call the United States Food and Drug Administration (FDA) toll-free at 1‑888‑INFO-FDA (1‑888-463-6332) or visit [www.fda.gov](http://www.fda.gov). |
| **2** | **May I return the rest of the recalled product that I have?** | The manufacturer is not requiring any action on the part of consumers for these recalls. |
| **3** | **Should I stop using the recalled product?** | Please contact your prescriber with any questions or concerns about this recall or your use of the product. |

Additional Information:

Event Details

**Event ID:**

97053

**Voluntary / Mandated:**

Voluntary: Firm initiated

**Product Type:**

Drugs

**Initial Firm Notification of Consignee or Public:**

Press Release

**Status:**

Ongoing

**Distribution Pattern:**

nationwide within the United States

**Recalling Firm:**

Nostrum Laboratories, Inc.  
705 E Mulberry St  
Bryan, OH 43506-1432  
United States

**Press Release URL(s):**

[07/11/2025](https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/nostrum-laboratories-inc-issues-voluntary-nationwide-recall-sucralfate-tablets-usp-1-gram-within)

**Recall Initiation Date:**

7/11/2025

**Center Classification Date:**

7/31/2025

**Date Terminated:**

N/A

**\*N/A -***Not Available*

Product Details

| **#** | **Product Description** | **Recall Number** | **Classification** | **Code Information** | **Product Quantity** | **Reason for Recall** |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | Sucralfate Tablets, USP 1 gram, packaged in a) 100-count bottles NDC 29033-0003-01, and b) 500-count bottles, NDC 29033-0003-05), Rx Only, Manufactured by: Nostrum Laboratories, Inc., Kansas City, MO 64120. | D-0547-2025 | Class II | All Lots within expiry dates. | 60,608 bottles | CGMP Deviations: The recalling firm filed for Chapter 11 in September 2024. As a result, it cannot monitor the quality program and hence cannot assure that products meet the identity, strength, quality, and purity characteristics that they are purported or represented to possess, rendering the products adulterated. |

Update History

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